
Privacy Policy

Harbor Light Rides LLC

Effective Date: 12/11/2025

Harbor Light Rides LLC (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and safeguard your information when you use our rideshare and transportation services or visit our website at <https://www.harborlightrides.com>.

By using our services, you agree to the practices described in this policy.

1. Information We Collect

We collect the following types of personal information to provide safe, reliable transportation services:

- **Contact Information:** Name, phone number, email address
- **Ride Details:** Pickup and drop-off locations, scheduling information
- **Payment Information:** Processed securely through Stripe; we do not store full payment card details
- **Device/Technical Information:** Information you provide through our website or app (e.g., device type, browser type)
- **Location Information:** When necessary for scheduling or completing rides
- **Communications:** SMS or in-app messages related to your ride

2. How We Use Your Information

We use your information to:

- Schedule and complete transportation services
- Communicate with you about your ride
- Process payments securely through Stripe
- Improve service quality and operational efficiency

- Maintain safety, security, and fraud prevention
- Comply with legal, tax, and insurance obligations

We do **not** sell or rent your personal information.

3. How We Store Your Information

Your information may be stored in:

- **Secure cloud-based systems**
- **Local devices** used for operational purposes

We take reasonable administrative, technical, and physical measures to protect your data from unauthorized access.

4. Sharing of Information

We only share your information in the following circumstances:

- **Internal Staff:** For operational purposes
- **Law Enforcement:** Only when required by law, subpoena, or legal process
- **Third-Party Service Providers:**
 - **Stripe** for payment processing
 - **Our scheduling/booking app**
 - **Website hosting provider**

These partners only receive the information necessary to perform their services and are required to protect it.

5. Cookies and Tracking

We do **not** use cookies, tracking pixels, or advertising trackers on our website.

6. Minors

Minors may use our services **only with parental or guardian consent**. We do not knowingly collect information from children without such consent.

7. Data Retention

We retain ride-related and customer information for **one (1) year** to comply with state and local tax and insurance requirements. After this period, data is securely deleted unless required for legal purposes.

8. Your Choices

While we do not include a formal “customer rights” section, you may always contact us to:

- Update your information
- Request deletion of your information (subject to legal retention requirements)
- Ask questions about how your data is handled

9. Contact Us

For privacy-related questions or requests, you may contact us at:

Harbor Light Rides LLC

Email: harborlightrides@gmail.com

Phone: **603-507-4316**

10. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. Continued use of our services after changes are posted constitutes acceptance of the revised policy.
